
KENTUCKY COMMUNITY CRISIS RESPONSE BOARD



2013 ANNUAL REPORT

Celebrating 17 Years of Service to the Commonwealth

KENTUCKY COMMUNITY CRISIS RESPONSE BOARD

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DEBBORAH M. ARNOLD

EXECUTIVE DIRECTOR

A YEAR IN REVIEW

The Kentucky Community Crisis Response Board (KCCRB) serves the Commonwealth by training and maintaining a statewide team of regional response-ready volunteers to provide disaster behavioral health services in the form of assessment, behavioral health triage, Psychological First Aid/critical incident stress management and referrals for; first responders, disaster relief workers and affected civilians following disasters and critical incidents across the Commonwealth. This essential service is made possible by the Robert T. Stafford Disaster Relief and Emergency Assistance Act, a joint collaboration of funds allocated through the National Bioterrorism Hospital Preparedness Program Cooperative Agreement (BHPP), through the Department for Public Health (DPH), Emergency Management Performance Grant, through the Kentucky Division of Emergency Management and general administration funds.

In January 2009, I accepted the appointment by Governor Steven Beshear to Executive Director of the KCCRB and since that time I continue to learn through experiences responding to disasters and critical instances such as the 2009 ice storm, the devastating flooding on 2011 and the tornados of 2012, how important our agencies mission is to the resilience of the Commonwealth. Whether it has been the delivery of direct services or providing education and community preparedness programs, KCCRB has played a vital role in the Commonwealth's emergency preparedness and response programs.

During FY13, KCCRB made tremendous progress in our strategic goal to be integrated into local community emergency response plans. One of our strategic plan objectives is to meet with every county's local leadership and facilitate KCCRB being added into their emergency response plan. During FY13, we have successfully been added to 59 of the 120 County plans. We will continue working on this strategic objective until all 120 Counties have been contacted.

Through diligent education and relationship building, KCCRB has been added to the Louisville Metro Police Department's standard operating procedure. This is a significant accomplishment to have one of the largest law enforcement agencies in the Commonwealth to not only acknowledge but endorse the use of our services for both their department personnel and the community members they serve. We have also been added to several hospital and school policies and response protocols across the Commonwealth. KCCRB also made significant strides in integrating into the statewide law enforcement community, traditionally a closed culture. We forged a working relationship with the Kentucky League of Cities (KLC) which resulted in KLC including KCCRB in the model policy supplied to local law enforcement agencies across the Commonwealth. Additionally, KLC has invited KCCRB to provide a presentation in all of their Police Executive Command Courses, which is attended by law enforcement leadership from across the Commonwealth.

Another area of growth has been with the development of collaborative relationships with state, local and volunteer organizations. Forging collaborative working relationships with organizations such as the Homeless Housing Coalition, AmeriCorps, Community Based Services HANDS personnel, Hearing Loss Association of Kentucky and Counsel on Developmental Disabilities assists KCCRB in reaching some of the most vulnerable populations that have traditionally been unreachable during times of disaster such as the homeless, elderly, veterans, single parents, individuals with disabilities, deaf or hard of hearing and children.

Serving in the role of the States designated Mental Health Authority, KCCRB applied for and was awarded an Immediate Services Program grant (ISP) through FEMA to administer a crisis counseling program to the impacted communities for 60 days following the March 2012 severe storms and tornados. Kentucky Community Crisis Response Team (KCCRT) members provided the immediate response to this presidentially declared disaster for the first 17 days, providing services to approximately 4,000 first responders, volunteers and community survivors. Assessment of these communities following the ending of the ISP crisis counseling program indicated that there was significant need in several counties for continued crisis counseling services. KCCRB applied for and was awarded a Regular Services Program grant (RSP) which provided \$577,012 to continue to offer crisis counseling services to five of the most impacted communities through May 2013.

I am honored to be in a position to lead this nationally recognized program to an even higher level of service. Through this unique partnership with the Kentucky Department for Public Health (DPH) and Emergency Management, KCCRB will continue to have a significant impact throughout the Commonwealth by providing essential disaster behavioral health services to our first responders, disaster relief workers and citizens throughout Kentucky. The cost effectiveness of our program is difficult to tabulate, however, by assisting individuals in returning to a pre-incident mental health status through assessment, interventions, and referrals, we are contributing to the reduction in cost of services to other state public assistance programs as well. It is a well documented fact that individuals who receive no intervention following a critical incident can suffer from disturbance in several areas of major life activities. This can impact the individual in a variety of ways such as loss of days of work/income, physical symptoms, and family crises such as domestic assault, divorce, substance abuse, depression and suicide. Thanks to the outstanding collaborative partnerships with our Federal, State and local partners the Commonwealth of Kentucky has one of the nation's leading disaster behavioral health response services program.

Rebecca M. Arnold



DEPARTMENT FOR PUBLIC HEALTH GRANT DELIVERABLES

In March 2011, the Centers for Disease Control (CDC) distributed the Public Health Preparedness Capabilities: National Standards for State and Local Planning to create national standards for public health preparedness capability-based planning to assist state and local planners in identifying gaps in preparedness, determining priorities, and developing plans for building and sustaining public health capabilities. KCCRB plays an essential role with our partnership with the DPH in supporting many of the fifteen (15) capabilities and assisting DPH in meeting the critical elements that are needed to achieve the capability.

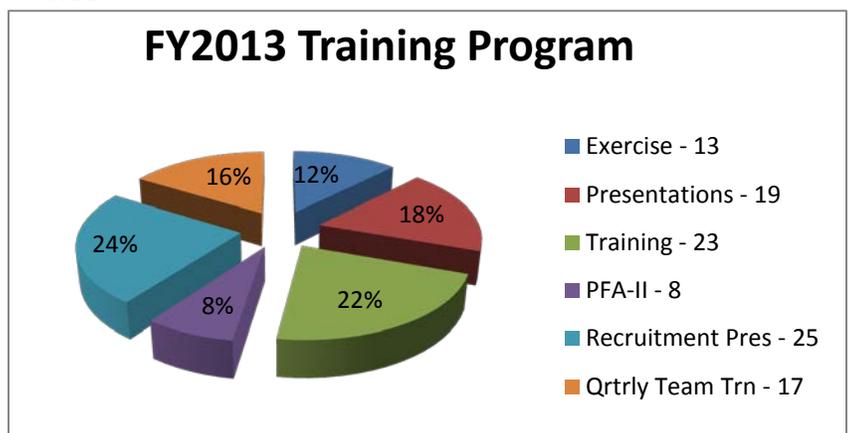
Below are the deliverables as outlined in the FY13 contract between DPH and KCCRB. The deliverables have been aligned with the appropriate preparedness capability and KCCRB activities for FY13:

CAPABILITY 1: COMMUNITY PREPAREDNESS

- **Continue to implement networking and training program at the community level for disaster behavioral health response revising programs to stay current with best practices and research developments.**

KCCRB has delivered 23 crisis management trainings to 668 participants. These trainings included: Assisting Individuals in Crisis, Group Crisis Interventions, Pastoral Crisis Intervention I & II, and Pre-Incident Training: Protecting Our First Responders. *SEE Figure 1.*

FIGURE 1



- **Continue to develop and coordinate an integrated statewide disaster behavioral health response to Bioterrorism and other large disasters impacting the Commonwealth of Kentucky. Plan, coordinate and integrate disaster behavioral health services for responders, survivors, caregivers and implement Mutual Aid Agreements (MAA) and Memorandums of Understanding (MOU).**

KCCRT has responded to 42 Incidents, delivering services to 1,539 first responders and community members. *SEE Figure 2, page 6.* Since April 1, 1997, KCCRB has provided services to 51,115 first responders and community members.

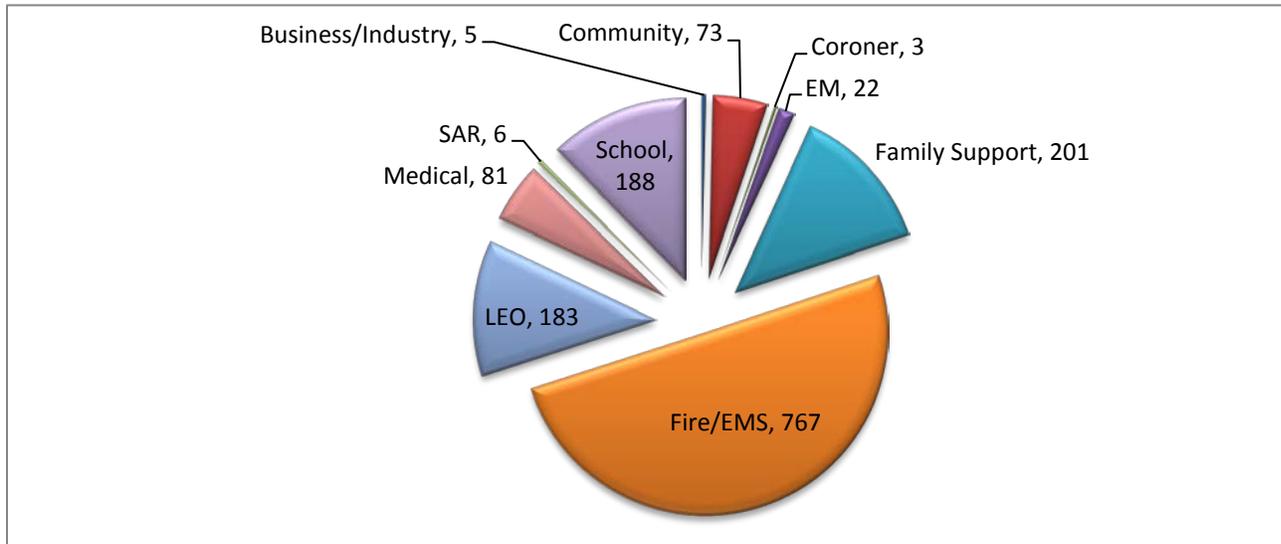
As a result of continuous process improvement review, KCCRB identified that in the time of disaster it is more efficient to have Master Agreements in place with each of the 14 Community Mental Health Centers (CMHCs).

Therefore, KCCRB now maintains Master Agreements with all 14 CMHCs, thus replacing the need to maintain MOU/MOA.

KCCRB revised, implemented and maintains MOU's with the American Red Cross and the National Animal Assisted Crisis Response Association.

FIGURE 2

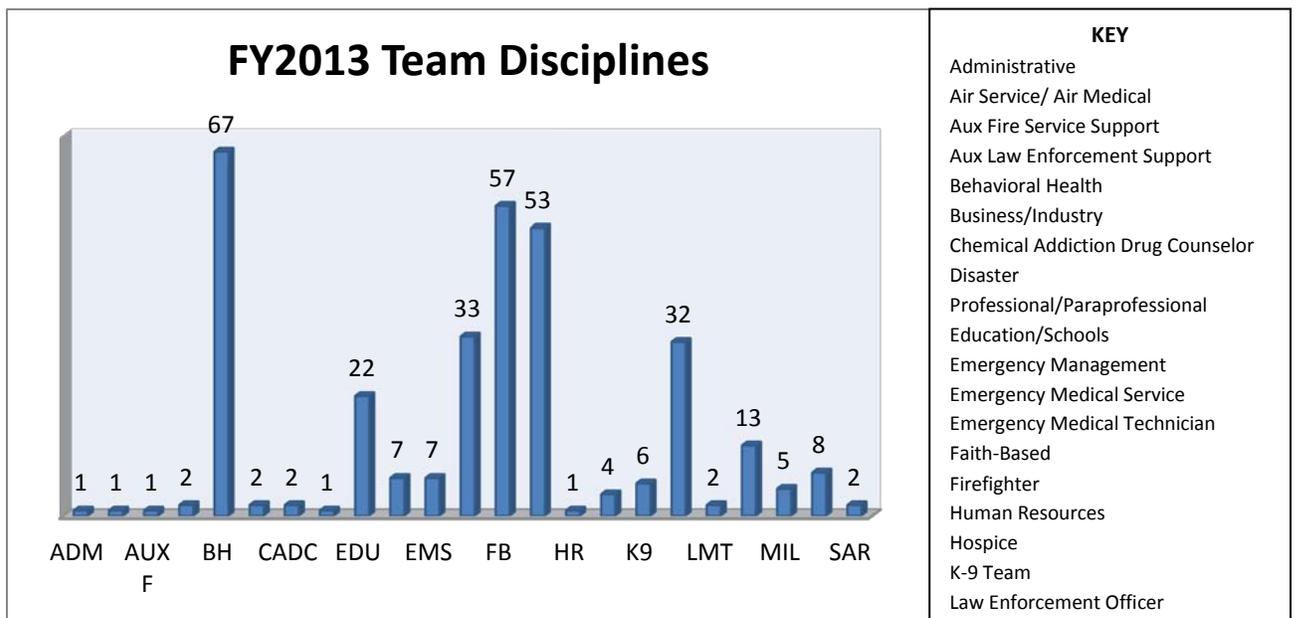
FY2013 RESPONSES



- **Actively recruit new team members focusing on diversifying the KCCRT and ensuring representation from all peer groups.**

KCCRB conducted 25 direct recruitment presentations to diversified audiences such as Hearing Loss Association of Kentucky, Deaf and Hard of Hearing Advisory Board, AmeriCorps Volunteers, Homeless and Housing Coalition of Kentucky, Police Chiefs Association, CSEPP conference, Directors of Student Personnel, Kentucky Association of School Superintendents, Kentucky Inclusive Emergency Preparedness Conference, and numerous mental health professionals, fire, EMS and search and rescue organizations. **SEE Figure 3.**

FIGURE 3



- **Support KCCRB crisis intervention, Psychological First Aid (PFA) and pre-incident preparedness training. Training audience includes KCCRT members, for their continuing education requirements for the statewide crisis response team and local community members.**

Psychological First Aid Part II was delivered on 8 training dates to 168 individuals. *SEE Fig. 1: FY2013 Training Program, page 5*

- **Review and revise Psychosocial Impact of Disaster and Catastrophic Events (PIDCE) and continue to make course offerings readily available to local communities to support all hazards behavioral health preparedness in partnership with the DPH. Targeted training audience to include: public health, behavioral health, local government, local clergy, first responders, law enforcement, emergency management, hospitals, long-term care facilities, KCCRT members, Medical Reserve Corps (MRC) and K HELPS disaster behavioral health volunteers and other social service agencies active in disasters.**

PIDCE was revised and renamed to PFA Part II as a result of keeping current with national best practices and research developments.

PFA Part II was delivered on 8 training dates to 168 individuals representing all the identified, targeted training audiences

- **Collaborate with the DPH to be included in Training and Exercise Plan.**

KCCRB has been present at all scheduled DPH training and exercise events.

- **Promote KCCRB services to community stakeholders as a community resource that is integrated into emergency response plans developed for the Commonwealth through attending statewide preparedness meetings.**

KCCRB delivered 19 presentations to community stakeholders to promote awareness and inclusion in the County emergency response plans. Additionally, to date KCCRB has met with 59 of 120 Kentucky counties and facilitated the successful inclusion of KCCRB into their county emergency response plans. *SEE Fig. 1: FY2013 Training Program, page 5*

KCCRB has attended statewide preparedness meetings as scheduled – Hospital Preparedness Program (HPP) Leadership and Hospital and Medical Preparedness Advisory Committee (HMPAC) meetings.

- **Annually review KCCRB section of the Emergency Support Function – 8 (ESF-8) section of the Emergency Operations Plan by collaborating with KDPH to provide a plan review. Incorporate and provide training on this plan for County and Regional Emergency Management, Public Health, Behavioral Health, Emergency Services Agencies, Hospital and other identified entities resulting in consistent, organized and collaborative response to surged, mass fatality catastrophic events.**

Completed February 21, 2013. KCCRB has also actively participated in the Mass Casualty Incident Planning project led by DPH.

- **Partner with DPH’s Medical Reserves Corp (MRC) team leaders to announce KCCRB training course offerings to encourage MRC team members’ participation.**

KCCRB has distributed 23 training announcements through the MRC Coordinators during FY13.

- **Obtain and maintain necessary credentials to deliver competency based training to disaster behavioral health volunteers.**

Kelli Robinson attended the FEMA Crisis Counseling Assistance and Training Program: Training State Trainers course. Deborah Arnold attended 6-2013. This will allow the State to have two FEMA approved instructors for the Crisis Counseling Training program that is a required training whenever the State receives a crisis counseling grant through FEMA. Cynthia Wright completed the Homeland Security Exercise & Evaluation Program (HSEEP).

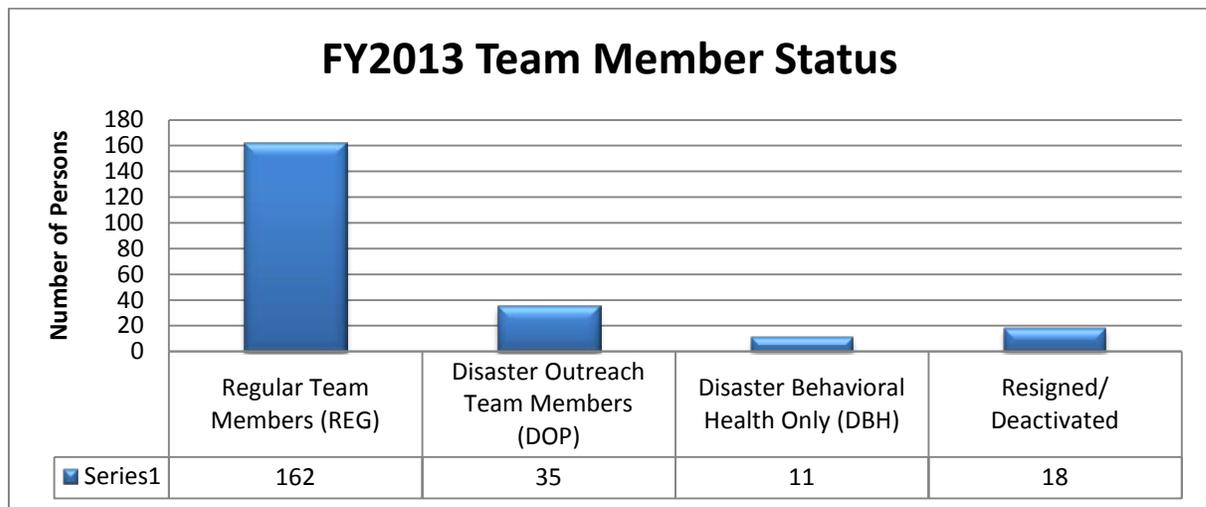
The KCCRB staff collectively completed 349 hours of training and continuing education including Incident Command System modules, Mission Ready Tabletop Exercise, Hazmat Overview and ERG Awareness, CSEPP Overview, EOC operational training, Crisis Management for School-Based Incidents and EMAC training.

CAPABILITY 2: COMMUNITY RECOVERY

- **Collaborate with DPH to maintain statewide system of registration and credentialing of behavioral health volunteers for large-scale surge response through K HELPS online system. K HELPS enrolls both clinical personnel to conduct behavioral health triage and Disaster Outreach personnel to provide outreach, psychological first aid (PFA) and information and referral. Collaborate with the K HELPS/MRC program for: recruitment, credentialing, training, newsletter, Web site and exercises.**

KCCRB achieved 100% of all team members registered in the K HELPS system during this fiscal year. KCCRB has also encouraged licensed mental health providers across the state to register on the K HELPs system for surge. *See Figure 4*

FIGURE 4



- **Investigate opportunities to provide informative presentations to the community stakeholders such as local government, law enforcement, emergency medical services, fire fighters and community faith based groups.**

KCCRB has delivered 19 presentations to community stakeholders and numerous training sessions for the identified audiences. KCCRB has presented and set up informational booths at state fire schools, EMS conference, KYEM annual conference and has participated in four (4) Police Executive Command Courses held across the Commonwealth. *SEE Fig. 1: FY2013 Training Program, page 5*

- **Establish and maintain MOU's and Master Agreements with local partners to provide behavioral health triage, disaster outreach and PFA following a disaster or critical incident.**

KCCRB maintains Master Agreements with all 14 CMHCs.

CAPABILITY 3: EMERGENCY OPERATIONS COORDINATION

- **Recruit and train Regional Team Coordinators and assist in organizing, and providing support of quarterly KCCRT regional team meetings.**

KCCRB recruits, trains and maintains regional team coordinators to facilitate organized and rapid response to local events. KCCRB ensured that all of our coordinators maintain training and knowledge of the National Incident Management System and encourage participation with County Emergency Management exercises and trainings.

It has become KCCRB standard operating procedure that each region is to hold quarterly team training in which the KCCRB Training Coordinator provides either training material or table top exercise for the meeting to assist in maintaining team readiness and skills. *SEE Fig. 1: FY2013 Training Program, page 5*

17 of 20 scheduled quarterly team trainings were held. 237 team members and 12 guests attended. The training focus included:

- Are You Ready? Personal Preparation for disasters
- Team Management
- TTX: Scenario 4
- Active Shooter
- TTX: Weather Scenario
- What to know about Crime Scenes with LMPD
- Team Recruitment
- Team TTX
- TTX: Weather Scenario
- Disability Integration, Access & Functional Needs IN Crisis Intervention
- Suicide Recognition & Helping Survivors of Suicide
- Active Shooter: What Do You Do?

- **Continue to equip KCCRT Regional Team Coordinators and team members with all necessary tools and equipment for local and regional response readiness to ensure rapid deployment in responding to disasters and critical incidents.**

KCCRB has maintained and distributed written brochures and handouts supplies to assist team members with responses. On October 13 and 20, 2012 the newly developed 6-hour *Tactical Response Planning* with Regional Team Coordinators, Logistics Officers and KCCRB Staff was presented. The objectives of this course included:

- Become more familiar with the disciplines and experience of regional team through use of a team matrix tool.
- Become familiar with optimal team skill sets needed on regional team.
- Gain understanding of regional team strengths, weaknesses, opportunities and threats through SWOT exercise.
- Learn and practice use of the response principles, incident matrix, 6T's and IAP in order to manage responses.

- Be able to utilize tools in Team Management and Response Management in single and expanding event exercises.

Understand steps in incident response from Initial Request to Post Action Team Support (PATS). During this fiscal year it was identified through the after action review (AAR) of the March tornados the need for KCCRT to have reflective jackets to wear for identification and safety purposes. As a result, 250 jackets were purchased and distributed to members present at the Annual Team training held in April 2013.

Efforts to build a working relationship with the law enforcement community were enhanced by the collaboration between Louisville Metro Public Health and Wellness and KCCRB. In January, Lt. Barry Wilkerson, Commander of the Homicide Division, and Mr. David Ray of the Major Crimes Division of Louisville Metro Police Department (LMPD) provided training to 20 KCCRT Region 6 Members on "What to Know About Crime Scenes." In March, KCCRB presented a 3-day training of LMPD Internal Team in Individual Crisis Intervention & Peer Support and Group Crisis Intervention. This working relationship led to LMPD writing KCCRB into their Standard Operating Procedures to utilize for community incidents.

Due to this collaborative effort having worked so well in Louisville, steps are being taken to build similar relationships in other cities.

In April 2013, during each of the Annual Team Trainings, an all participant Tabletop Exercise developed by KCCRB was conducted. This robust exercise involved three phases of Preparedness, Response and Recovery. Target Capabilities addressed were: planning for tactical response, team deployment, mass care, mass prophylaxis, mass fatalities and community recovery. The training was held in two locations a week apart, with record attendance.

Based on the exercise discussions and tasks identified, team evaluation provided top strengths:

Response organization, Tasks needed, Cross over response, Seeing the big picture, Meeting other teams members, Thinking through mass care, Leadership, Various disciplines, Willingness to share and ask questions, What to consider before calling people out, Explanation of details of response, It made tangible the strengths and needs of KCCRB, It was all good, Working together, Input from staff, Pre-meeting connecting with others, We Care, Learning New protocol, Nice to have dogs Present, Preparing everyone to be leaders, Dedicated and willing staff.





KCCRB TRAINING VIDEO

Team Members and staff who participated in the filming of the 2013 KCCRB Training Videos were recognized with an Award Statue and Certificate. They are:

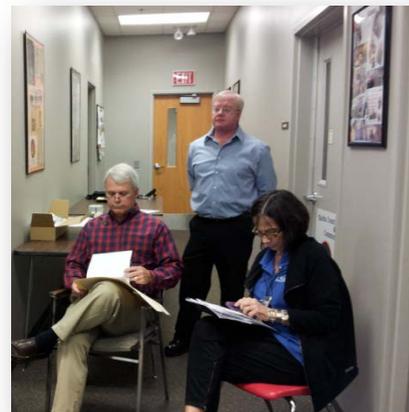
Connie Adams	Tammy Napier
Doug Alexander	Jerry Powell
Deborah Arnold	Kelli Robinson
Rose Blandford	Terry Troutman
Michael Freville	Christian Ulrich
Debbie Irwin	Greg Wilder
Angi Livingston	C.J. Wright



The training videos include Group Intervention and Individual Crisis Intervention Scenarios.

Thank you to:

- Engine One Crew, Elizabethtown Fire Department: Captain Chad Marsh, Firefighter Mike Hagan, Firefighter Chuck Masterson, Firefighter Matt Duckworth
- Hardin Co. Educational & Community Television Staff
- International Critical Incident Stress Foundation
- Steve Oglesby, Kentucky Emergency Management
- Woodrow "Woody" Will
- Dr. Randy Wahlman, PhD.



Team Members were also recognized for length of service at the 2013 Annual Training.

10 Years or More of Service

Ruford Abner
 Tom Adams
 Connie Adams
 Debborah Arnold
 J. L. Atwill
 Tom Ballowe
 Rose Blandford
 Judy (Julia) Bryant
 Jodi Carroll/Doug Cohron
 Timothy Davis
 Bill Deutsch
 Jack Donovan
 Kay Evans
 Chris Foster
 Pamela Gabbard
 Debra Hartz
 Charles Hawk
 Margenia Keeton
 Robert Kerr
 Theodora "Teddy" Laun

Glenda Lehmann
 Karl Lusk
 Paula McCaghren
 Lura McElhearn
 Tracy McLean
 Merry Miller
 Tommy Mobley
 Debbie Peck
 Jerry Powell
 Chris Reynolds
 Priscilla Schwartz
 Jerry Shacklett
 Vande Slonecker
 Renelle Stallings
 Diane Strobel
 Natalie Taylor
 Katie Travis (Boyd)
 Michael Vance
 Cynthia (CJ) Wright

5 Years or More of Service

Mary Abrams
 DeAnne Aselage
 Dennis Bass
 Scott Been
 Vicki Beldon
 Scott Buck
 Sherry Buresh
 Hank Cecil
 Timothy Chesser
 Rodney Dicus
 Tom Dillard
 Ronnie Dooley
 Michael Dossett
 Iris Doty
 Stephanie Elmore
 Pamela Fleitz
 Michael Freville
 Edward Grantz
 Kathryn Hendershot
 William (Mike) Huff
 Duayne King
 Mary Jo Kruer
 Angela Livingston
 Ron Maddux
 Melinda Mays
 Sandra McClain
 James B. McDaniel
 Viola Jean Odum

Craig Peay
 Kathy Pile
 Marlene Pippin
 Danny Pippin
 Pamela Puckett-Hulsey
 Jeffrey Riddle, Sr.
 Lynn Allan Roberson
 Phillip Sanders
 Gary Santana
 Patricia Seybold
 Mohammad Shams
 David Shepherd
 David Shockey
 Anita Simkins
 Donna Sparks
 Donna Stratton
 April A. Tilford
 Arthur "Lee" Twombly
 Christian Ulrich
 Paul Whitman
 Woodrow "Woody" Will
 Larry "Fella" Wilson



Debborah Arnold and Tom Ballowe



Jerry Powell and Debborah Arnold



Natalie Taylor and Debborah Arnold



Debborah Arnold and Bob Kerr

CAPABILITY 4: EMERGENCY PUBLIC INFORMATION AND WARNING

- **Seek out and participate in local and statewide all hazards and terrorism disaster drills. Develop and execute scenarios for KCCRT regional coordinators and KCCRT members. Drills will test activation through KHELPS alerting, messaging, and deploying, communications abilities and integrated response among the behavioral health participating agencies.**

During FY2013 KCCRB participated in thirteen (13) local and statewide all hazards and terrorism disaster drills. KCCRB routinely integrates the utilization of the K HELPS communication system into functional exercises. As noted previously KCCRB Training Coordinator is responsible for developing table top exercise for KCCRT meetings. *SEE Fig. 1: FY2013 Training Program, page 5*

CAPABILITY 5: FATALITY MANAGEMENT

KCCRB has worked extensively with Dr. Emily Craig, coordinator of the State's Mass Fatality System and Mr. John Goble, coordinator of the States Mass Fatality Response Team to develop strategies to ensure the inclusion of critical incident stress management (CISM) services to the individuals impacted by a mass fatality event to include the coroners and first responders. KCCRB has formed a specialized team of KCCRT members who have been trained in the Victims Identification Process (VIP) who will now be able to assist the State Mass Fatality Response Team with this process.

CAPABILITY 6: INFORMATION SHARING

- **Maintain a web site as a part of the overall marketing plan and to provide event driven "just in time" resources to team and community members as well as a Disaster Behavioral Health library.**

KCCRB maintains a web site that is routinely updated with resource information, and event driven educational materials.

CAPABILITY 7: MASS CARE

- **Participate in state level planning workgroups for shelter and planning for persons with special needs.**

KCCRB has been an active participant in the ESF 6 work group. We are also active participations in the Kentucky Function Needs Committee and work closely with the ARC, Christian Appalachian Project and the State VOAD committee in the planning and response activities surrounding mass care.



PROJECT RECOVERY

On Friday March 2, 2012 at 2:05 p.m., the beginning of a series of sightings of tornados would be reported and later confirmed that would last until 7:55 p.m. For almost six hours, tornados were spotted and had touched down in the Western, Northern, Eastern and Southern parts of Kentucky leaving a wave of destruction and damage, with twenty three (23) individuals losing their lives and hundreds injured. The National Weather Service reported that winds in Menifee and Morgan Counties reached 140 miles per hour (mph) damaging a path about sixty (60) miles. In Magoffin, Martin and Johnson counties, the winds were reported as being 160 mph damaging a path forty eight (48) miles long.

On March 2, 2012, Governor Steve Beshear declared a State of Emergency in support of the severe weather that swept through Kentucky. When the Governor declares a State of Emergency, the Kentucky Community Crisis Response Board (KCCRB) becomes the State Mental Health Authority for the disaster and may be deployed to the disaster site. Through the Emergency Operations Center (EOC), and by the request of the KY Emergency Management Director, KCCRB deployed assessment and outreach teams to the impacted areas in Eastern and Northern Kentucky. KCCRB staff coordinated services with the local emergency management in the impacted areas and provided immediate outreach and crisis counseling activities. Kentucky Community Crisis Response Team (KCCRT) members partnered with Pathways community mental health center and canvassed the affected counties, going door to door, providing support in shelters and points of distribution and providing face-to-face contact, emotional support, assisting with problem solving, linkage with needed services and supports, psycho-educational services and referrals as needed to survivors. KCCRB staff also provided Critical Incident Stress Management (CISM) to local EOC, first responders and medical personnel throughout the incident. Immediate services were delivered to 2,161 community residents.

KCCRB staff provided staff support and age specific training to 350 faculty and staff of the Morgan County Public School system to assist with personal support and care and provide education, information and resources to assist them with student's reactions and resiliency building. Age specific information, education and resources were also given to 80 faculty and staff of Menifee County Public School System. KCCRB collaborated with Mountain Comprehensive Care Center and scheduled to provide faculty support and information, education and resources to assist Magoffin County Public Schools faculty and staff. KCCRB attended and provided information in two town-hall meetings held in Morgan County, provided the initial support of crisis counselors to the FEMA disaster recovery centers (DRC) and transitioned service provision to the local community health centers staff. Services were also provided to Pendleton County Elementary School.

President Barack Obama issued a major disaster declaration for Kentucky and made federal aid available to those affected in 21 counties in the state. When the President makes a declaration for the state as a result of a disaster, the KCCRB as the mental health authority for disasters has the responsibility to determine if the state should apply for an Immediate Services Program (ISP) grant through the Federal Emergency Management Agency (FEMA) and Substance Abuse and Mental Health Services Administration (SAMHSA) and if so, to complete the grant application and turn it in within fourteen (14) days of the Presidents declaration. KCCRB applied for and received the ISP grant to provide individual and group crisis counseling services in the communities of several counties in Kentucky. The ISP grant is a short term grant that last for sixty (60) days. During this grant, there were three teams, Pathway's Inc., Mountain Comp and a Crisis Counselor Worker (CCW) for Northern KY. The State Team name for the project is Project Recovery. The teams provided services in homes, churches, restaurants, businesses, doctor's offices, physical therapy offices, on the

street, the bookstores, liquor stores, libraries, schools, grocery stores, tobacco stores, food banks, nursing homes, local hospitals, video stores and government offices. They provided power point presentations for groups in libraries, churches and schools. The CCW's set up booths and handed out materials for 4th of July celebrations and participated in Annual Fish Fry celebrations. In addition to Outreach work and group sessions, Project Recovery team members provide power-point presentations and used age-appropriate materials specifically developed for children and teens to help them learn calming skills, normalizing, and validating their reactions to disasters. Project Recovery team members also attended local Long Term Recovery meetings that consisted of local officials, community leaders, volunteers and social service agencies in each of the communities.

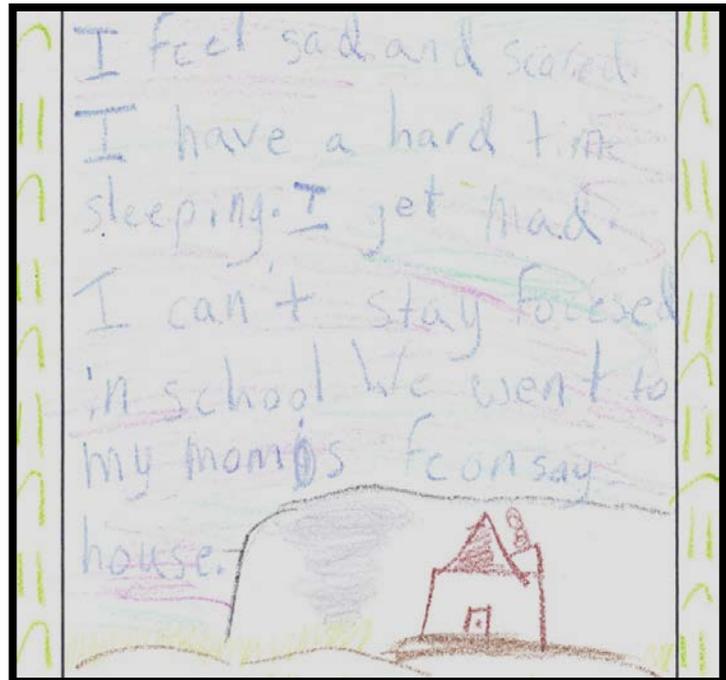
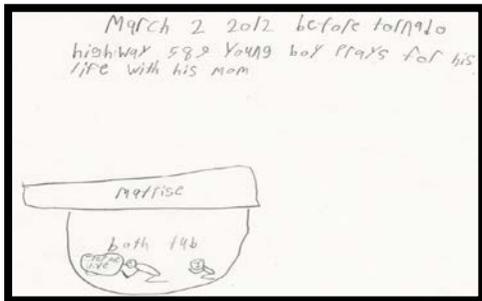
As the ISP went on, it became apparent that there were some counties where additional, longer term services were indicated. KCCRB then applied for the Regular Services Program (RSP) grant which is a grant that can last up to nine (9) additional months. While waiting to hear if this grant would be awarded, KCCRB submitted for an ISP Extension to cover the months until the RSP would be awarded and start so that there would not be a lull in services to the communities. The RSP was awarded in late July 2012. The ISP ended on August 12, 2012. By the close of the ISP, 14,524 individual crisis counseling, group crisis counseling, group education and other services had been provided to the communities.

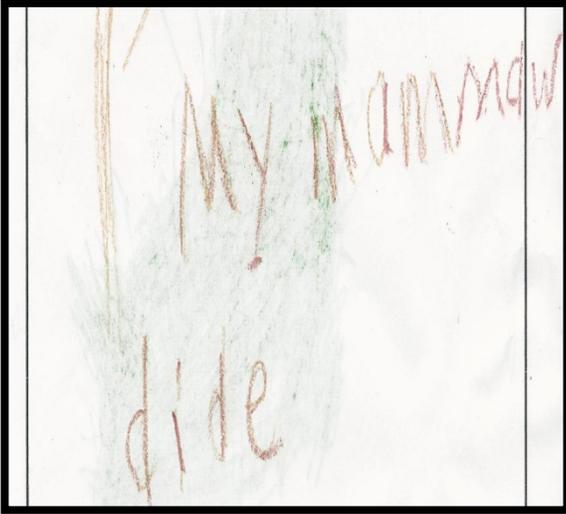
The Regular Services Program grant began on August 13, 2012. Services again included individual crisis and group crisis counseling, group education and providing materials to the communities of Johnson, Lawrence, Magoffin, Menifee and Morgan Counties. In the Morgan County Schools, individual and group crisis counseling would be provided to the students, school personnel and parents on a daily basis throughout the week.

The Project Recovery team members were involved in numerous community events which included: participating in the East Valley Back to school program, Morgan County Horse Show, Morgan County Fish Fry and Pre-Anniversary Event, the Menifee County New Hope Festival, Septemberfest, Sorghum Festival, and the Governor's visit. Staff participated in group presentations in resiliency in Blaine Elementary in Lawrence County, Ezell Elementary in Morgan County and Bott's Elementary. In Johnson County, CCW Staff became a regular weekly fixture at the food bank handing out resource materials, brochures, doing brief encounters and individual crisis counseling. In Magoffin County, Project Recovery staff held regular group crisis counseling taking turns going to different individual's homes where several from the same vicinity or road where they live meet together. CCWs set up booths and were available to community members during the Apple Festival, Jenny Wiley Festival, Zombie Walk 5K Run, Haunted Trail, Country Music Highway event, SAFE Trick or Treat, Family Fun Saturday, Car Shows, Community centers and the Hillbilly Armdrop Drag Race. Other events attended include the Family Fun Saturday's, candle light services at Churches for Christmas, Hometown Jam and Front Porch Pickin (both of which were regular events). They attended the anniversary of the tornados in Morgan County and civil war reenactments.

The Pathways, Inc. team was phased down and the grant ended for them on December 23, 2012. By the end of their grant, 3,499 services had been provided in the communities they served. The RSP ended for Mt. Comprehensive Care Center on May 12, 2013 with Mt. Comprehensive Care Center having provided services to 2,880 community members.

From the time the Kentucky Community Crisis Response Teams arrived at the sites of the tornadoes, through the course of the Project Recovery Teams working the Immediate Service Program and Regular Services Program grants, they encountered many stories, reactions and events. Below is a small compilation of the encounters they experienced from March 3, 2012 through May 12, 2013.





I felt worried about my family that lived in the place were the tornado hit some of them died, I could see the tornado from my house, I dont want the tornado to come in May. We have been throuh enough





MEET THE STAFF

PERSONNEL



Deborah Arnold, MA
Executive Director



Kelli Robinson, LMFT, JSOCC
Deputy Executive Director



Tammy Napier
Chief Financial Officer



CJ Wright, CTR, CTSS
Training Program Coordinator



Wayne Mullannix
Preparedness Planning Coordinator



Jocelyn Baldor, MSW
Team Program Coordinator

Due to KCCRB's human resources being limited, Deborah Arnold, Executive Director proposed at the FY13 First Quarter Board meeting to abolish the Administrative Specialist position and create a Team Coordinator Position. Historically, KCCRB had a Team Coordinator who was responsible for all activities surrounding KCCRT membership. This position was abolished due to funding cuts to the program prior to Ms. Arnold's appointment. The filling of this position has been a priority as it directly relates to the mission of KCCRB and is essential to moving organizational strategic objectives forward. KCCRB is pleased to announce the newest member of the KCCRB staff, Ms. Jocelyn Baldor. Ms. Baldor began her professional career as an emergency responder with AmeriCorps-St. Louis. After AmeriCorps, Ms. Baldor worked as a chemical dependency Counselor at Community HealthLink in Worcester, MA, and later in Client Services at The Bridge to Recovery in Bowling Green, KY. Ms. Baldor earned her master's degree in social work from Western Kentucky University and her bachelor's degree in psychology from University of Massachusetts-Dartmouth.



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